Privacy Notice –South Queen Street Medical Centre Health Inequalities Heart Failure Project

**Our contact details**

Name: South Queen Street Medical Centre

Address: South Queen Street, Morley, Leeds, LS27 9EW

Phone Number: 0113 2534863

E-mail: queenstreet.surgery@nhs.net

**The type of personal information we collect**

We will collect and process the following information during the pilot:

* Personal identifiers; Name, Address, Postcode, Date of birth, GP Practice, NHS Number
* Sensitive data; Racial or Ethnic Origin, Health Data

**How we get the personal information and why we have it**

The personal information we will process during the project is provided to us directly by you for one of the following reasons:

* Provision of Healthcare Services

We use the information that you have given us in order to care for you.

We will share this information with the Leeds General Practice Confederation, Leeds Integrated Care Board, Leeds Community Cardiac Service and Leeds Teaching Hospitals NHS Trust to help us to carry out and evaluate the pilot.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

**How we store your personal information**

Your information is securely stored on our practice Medical Information System and on secure servers at the Leeds General Practice Confederation and Leeds Integrated Care Board.

We will keep information collected during the pilot for a period of two years at which point it will be anonymised and any personal data deleted from the servers on which it is kept.

**Your data protection rights**

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at queenstreet.surgery@nhs.net or by post to our address above, if you wish to make a request.

**How to complain**

If you have any concerns about our use of your personal information, you can make a complaint to us at South Queen Street Medical Centre.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO’s address:

Information Commissioner’s Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>